

PRIVACY STATEMENT

Introduction

This is the MS Center North Netherlands privacy statement (MSCNN). In this statement, MSCNN provides information about an individual's personal data that MSCNN processes in connection with its website and service. MSCNN treats your data with care and ensures that all processing is in compliance with applicable laws and legal regulations.

This privacy statement was last updated on the 30th of October 2018. You will be notified of any changes by email or other electronic means.

When does this privacy statement apply?

This privacy statement applies to all personal data that MSCNN collects and processes of individuals in connection with our services, products and/or when visiting our website.

When visiting our website, you authorise MSCNN to process your personal data in accordance with this privacy statement.

Our website may contain links to other websites. MSCNN is not responsible for the content or the privacy protection of those websites. Therefore, we advise you to always read the privacy statements of those sites.

Contact information

www.mscnn.nl
info@mscnn.nl

Personal data that we process

MSCNN processes your personal data because you use our services and/or products and/or because you have provided that information to us. Below is a summary of the personal data we process:

Website visitors

- Data about your activities on our website
- Internet browser and device type
- IP address (anonymized)
- Cookies (see paragraph 'Cookies we use')

Special and/or sensitive personal information we process

Our website and/or service does not intend to collect data from website visitors under 16 years of age, unless they have obtained consent from their parents or guardian. However, we cannot verify whether a visitor is older than 16 years of age. Therefore, we advise parents to be involved in their children's online activities in order to prevent data being collected about their children without parental consent. If you are convinced that we have collected personal data about a minor without that consent, contact us at info@mscnn.nl and we will remove that information.

The purpose and the basis we process personal data

MSCNN processes your personal data in order to:

- MSCNN analyses your habits on the website in order to improve the website and to adapt its product and service offerings to your preferences.

MSCNN needs the following information from you in order to be able to provide you with adequate service.

Automated decisions

MSCNN does not make any decisions about matters that may have (significant) consequences for individuals based on automated processing. This pertains to decisions that are made by computer programs or systems, without human intervention (such as an employee of MSCNN).

How long do we retain personal data

MSCNN keeps your personal data no longer than strictly necessary to fulfil the purposes for which your data has been collected.

MSCNN may decide against deleting certain personal data (immediately) if MSCNN is required to keep that data pursuant to retention periods prescribed by law, and the retention of this data does not represent a disproportionate infringement of your privacy.

Sharing personal data with third parties

MSCNN shares your personal data with different third parties if required to fulfil the terms of the agreement or to comply with any legal obligations. We conclude a processing agreement with companies that process your data on our behalf to ensure a similar level of protection and confidentiality of your data. MSCNN remains responsible for all that processing. Further, MSCNN shares your personal data with other third parties. We only do so upon your explicit authorisation.

Cookies, or similar technologies that we use

MSCNN uses functional and analytical cookies.

A cookie is a small text file that is stored in the browser of your computer, tablet or smartphone the first time you visit this website. MSCNN uses cookies that are purely technical in functionality. They ensure that the website functions correctly and that it retains your preferred settings for example. These cookies are also used to ensure proper operation of the website and for optimisation purposes.

MSCNN uses Google Analytics to track how our visitors use the website. The information that is obtained, including your anonymized IP address, is transferred to Google. This data is stored by Google on servers that are located in the United States. To obtain more information, you can read the Google privacy policy and the specific privacy policy of Google Analytics. MSCNN has set up Google Analytics based on the instructions provided by the Dutch Data Protection Authority. Therefore the influence on the privacy of our visitors is minimal.

Google uses the information in order to be able to provide reports about the website, to see how it is used and to offer its advertisers information regarding the effectiveness of their promotional campaigns. Google can provide this information to third parties insofar as those third parties process the data on behalf of Google or when Google is legally obligated to provide information. MSCNN has no influence whatsoever on that process.

You can unsubscribe to our cookies by setting your internet browser to no longer store cookies. However, in that case, you may no longer be able to use all the features of our website or you may not have access to parts of our website. Further, you can also use the settings in your browser to delete all information that that has been stored previously in your browser. See the following site for clarification:

<https://veiliginternetten.nl/themes/situatie/cookies-wat-zijn-het-en-wat-doe-ik-ermee/>

Cookie summary

Name	Provider	Purpose	Expiry date
server	MSCNN	Used for technical functionality of the website.	Session
_ga	Google Analytics	Used to distinguish users.	2 years
_gid	Google Analytics	Used to distinguish users.	24 hours

How we protect personal data

MSCNN takes the protection of your data seriously and takes the necessary measures to prevent misuse, loss, unauthorised access, unauthorised disclosure and unauthorised changes. If you believe that your data is not being adequately protected or if there are indications of misuse, contact us by e-mail: info@mscnn.nl.

Forwarded to countries outside the EU

Your personal data will not be forwarded to countries outside the European Economic Area. MSCNN shall take reasonable measures to ensure adequate protection of your personal data if it is shared outside the European Economic Area.

Viewing amending or deleting data

You are entitled to view, correct or delete your personal data. You are also entitled to revoke your authorisation or to object to MSCNN processing your personal data and you are entitled to data portability. That means that you can submit a request to us to send the personal data we have in a computer file to you or to another organisation you specify.

You can send your request to view, correct, delete or transfer your personal data, or your request to revoke your authorisation or to object to the processing of your personal data, to info@mscnn.nl. To ensure that the request to view your data has been submitted by you, we ask that you attach a copy of your proof of identification to your request. Black out your passport picture, MRZ (machine readable zone, the row of numbers at the bottom of your passport), passport number and Citizen Service Number (BSN) on the copy to protect your privacy. We will respond to your request as soon as possible, but no later than four weeks.

MSCNN would also like to point out that you have the option to file a claim with the national supervisor, the Dutch Data Protection Authority. You can use the following link for that purpose: <https://autoriteitpersoonsgegevens.nl/nl/contact-met-de-autoriteit-persoonsgegevens/tip-ons>